



***FREE 6 MONTHS**

Electricity & Hot Water Supply

The electricity to Esplanade Norwest, is supplied via a private embedded electricity network; WINconnect through our electricity product WINenergy has been engaged to manage this embedded network.

Hot water delivered to your apartment is by means of a Centralised Hot Water Plant. Hot water services delivered by WINconnect include metering, billing and customer service.

You can create an electricity and hot water account for your apartment by completing the 'Get Connected' form at

www.WINconnect.com.au

or by speaking to our friendly customer service team on:

1300 791 970

Monday – Friday, 8.00am to 5.00pm

Should you need further assistance you can also email us at

enquiries@WINconnect.com.au

Interpreter services: 13 14 50

Benefits of being a WINconnect Customer

WINconnect has been in the role of Embedded Network Service Provider over past 13 years, operating sites throughout Australia. The embedded network results in a number of benefits;



Electricity

- 6 months ***FREE** electricity from the date you set up your account.
- Your power will be on as you plan to move in to your property
- Standard set up of your electricity account and connection is ***FREE**
- Freedom to choose the provider of your choice
- No lock in contracts
- Individual meters for each property and common area.



Hot Water

- 6 months ***FREE** Hot Water from the date you set up your account
- Your Hot Water will be on as you plan to move in
- Standard set up of an account and connecting your utilities is **FREE**
- Energy Efficiency via the Centralised Hot Water Plant.
- Space Saving from each property not needing its own water heater.
- Unmetered Gas Usage at competitive rates



Benefits for Owners

- WINconnect are financially responsible for repairing and maintaining the electricity meters, solar system and centralised hot water plant equipment. This results in lower strata fees for owners.
- WINconnect services are provided at no cost to the Owners Corporation, meaning there are no additional charges passed on in your strata fees.
- The first 6 months of your electricity, hot water and unmetered gas usage are ***FREE**

Further Information:

Electricity

• Electricity already connected

Our services are already connected to ensure a smooth transition when moving into your new property. During this time our customers can set up an account for **FREE**.

• Freedom of choice

There are no fixed term contracts with WINconnect; this allows flexibility to suit your ever changing lifestyles. You can elect to purchase electricity from a market retailer at anytime.

WINconnect is a fully accredited and registered Embedded Network Manager under the recent legislative change required by the Australian Energy Regulator by 1st December 2017. This change is to facilitate owners and occupants to move to alternative electricity retailers if they wish.

• Quick and Free Connections

Because your meter is already an embedded network meter, there is no lengthy installation process to delay your connection. Our standard connection is **FREE** (when provided with 2-3 business days' notice).

• Pricing and No lock-in Contracts

No confusing conditional discounts, just one unique rate – our Best Rate Offer. WINconnect follow stringent rules relating to pricing, and our pricing is below that of the default retailers' standing offer.

Hot Water

Standard Set Up for Hot Water is **FREE!**

Hot Water is supplied via a Centralised Hot Water Plant and our metering technology records the volume of hot water used by each apartment. Centralised Hot Water Plants are designed in modern apartment buildings for energy efficiency and space savings, avoiding the need for a large hot water plant inside your apartment. Your hot water service includes **Unmetered Gas Usage**, provided at competitive rates.

WINconnect is the sole hot water service provider for Esplanade Norwest apartments.